

Quality Management Policy

We offer high-quality translation services for a wide variety of sectors: electronic engineering, human resources, finance, IT, transportation, marketing, legal, medicine, health care, pharmaceuticals, tourism, education, video games, and more.

We approach each project with a proactive attitude and the conviction that it will be done with the highest quality standards, regardless of volume or complexity.

Our main strategic objective is to meet the needs of every client and provide an excellent service with the highest quality standards. Guided by this Policy, we established specific objectives to make this possible:

- We work exclusively with professional translators, who have earned a degree in technical-scientific and literary translation, certified translation, or related fields.
- We work exclusively with native linguists, who translate into their native language.
- We utilize a grading and feedback system that allows us to track the performance of our translators and editors on every project.
- We handle all projects through an internally developed, cloud-based project management system.
- We use the latest technology in translation software tools (CAT Tools) to manage translation memories and term bases.
- We have Quality Assurance Managers, who are responsible for the final version of our projects, to guarantee compliance with the highest quality standards.
- We constantly make improvements to our work system and methodology to ensure the maximum efficiency of every process.

Since 2016, we have used a quality management system based on the ISO 9001 standards, and we continually strive to improve the system and all of the processes involved.